VoiceSaver® PBX

PEC
Telecom Systems

What is VoiceSaver PBX

- VoiceSaver PBX is a Voice Office Communications Platform that allows employees/users to communicate with each other and outside parties.

- Designed for offices, stores, warehouses, call centers & any business that need to send/receive calls.

- Carrier Grade – Platform that allows multiple companies to share the same phone system and allows platform users to resell & bill for the service

Why VoiceSaver PBX

- Multi-Tenant Phone System Solution which can run stand-alone or in the Cloud. Provide phone systems to small/medium/large businesses.

- Voice (SIP) Secure Phone System.

- Allows multiple companies/locations to run phone system (PBX) on the same server (On Premise or Cloud Based)

- Web Interface for Management of Entire Phone Service.

- Extremely Reliable - Designed for phone carriers to run 24/7/365

- Tracks all calls and provides detailed reports

- Designed for Non- Technical Users to administer.

- Scalable / Flexible / Easy to Use – Designed to scale with our Customers

Benefits

- # Multi-Tenant
  - Allows multiple companies/locations to run on the same server/cloud solution.
  - Allows for more seamless connectivity between locations.

- # Scalable
  - Add Extensions/functionalities as the need arises. No need to add expensive hardware as growth comes.

- # Flexible
  - Allow Employees to work remotely, in the office, or on the go

- # Simple
  - Even the least technical of customers can easily set up new Companies with VoiceSaver PBX

Features

- VoIP Extensions
- Extension to Extension Calling
- Transfer calls internally or outside the office on cell phones
- Extensions/Users can send/receive calls from their PC/Mobile/VoIP Phone
- Follow Me
- Available Call Recording
- Conference Bridge (more than 3 parties)
- Auto Attendant with Time Support where you can have a different greeting depending on the time of Day
- Ring Groups where multiple Extensions can ring at the same time
- DID Assignment (Assign one or more Phone Numbers directly to an extension)

Features

- Outbound Call Support with support of limiting to specific countries.
- CNAM Support (Ability to define the Name shown on outbound calls)
- E911. Ability to support 911 for outbound calls, where the Name, Address can be set up for the outbound phone number.
- Voicemail (Each Extension can have the voicemail saved and forwarded to their email or App) Voicemail should also be deletable from the app.
- Transfer a call to another extension.
- For VoIP Phones support MAC Address support where the Setting for the extension will be pulled back based on the device MAC Address.
- Fax Support (Allow Users to set up a device as an inbound/outbound fax) as well as set up Fax for inbound to Email.

Features

- Billing per Company or Extension allows you to control countries and amounts of calling allowed

- Companies have their own Login and control of their service

- Prompts can be recorded live via browser, uploaded or use Text To Speech
  Built In Drag & Drop IVR to provided automated information to callers. Restful API supports allows connectivity with existing customer solutions.

- Backup & Redundancy

Cloud or Premise Solution

Running in the Cloud provides an easily scalable and reliable solution that can be used to scale to 1000s of customers and tens of thousands of extensions.

Alternatively, select providers choose to install the VoiceSaver® PBX on Premise.

Either way VoiceSaver PBX features remain the same.

VoIP (SIP) Secure Phone System

- **PC Softphone (Mac, Windows)**
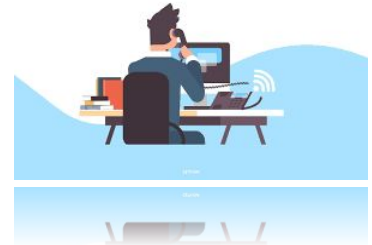 - Works with standard PC Softphone software
  - Allows integration with existing CRM

- **Mobile Softphone App (Android, IOS, Windows)**
  - Works with standard/customized softphone Apps
  - Allows for on the go office connectivity

- **Hard Phone (Cisco, Grandstream, Yealink)**
  - Supports standard WiFi/Ethernet VoIP Phones
  - No need to purchase proprietary hardware

Web Management

- Administrator, Company, End User web interface allows users to manage phone system remotely

- Limit Permissions – Give Users limited access based on defined settings.

Auto Attendant

- Answer all calls 365/24/7 with a friendly voice and allows callers to be given automated information round the clock or be routed seamlessly to the proper live department/individual.
- Handle Calls differently depending on the the time of the day or day of the week including holidays.

- Ring Groups–Ring multiple extensions at once
- Create Prompts via live voice or Text To Speech

Extensions

- Set up Extensions to ring on multiple devices at once.
- Set up Call Forwarding
- Voicemail per Extension with Voice To Email
- Set up unique phone number for each extension
- Call Forwarding / Follow Me
- Limit countries extensions can call

Inbound/Outbound Fax

- Old but still used/needed by most companies. Wastefully spending each month for phone line barely used

- Inbound Fax - Have a central Fax Number for each company or fax numbers for individuals. View Faxes via Web or on Fax Machine

- Outbound Fax - Send outbound faxes via Web Interface or Fax Machine

- Fax To Email - Forward incoming faxes to email.

Conference Bridge

Have a Company Conference Bridge for up to 50 callers at once. Use for Corporate meetings or Customer conference.

Have User Pin to limit access

Call Recording

Available Call Recording can record calls with customers.

Ideal for lawyers, stock brokers, or sensitive conversations where the details of the call matter.

Record all calls or record as and when needed.

Recordings are linked to Call Records and can be easily via web as needed.

Billing / CDRs/ Call Control

- View calls coming from customers

- Bill each company on the platform or per extension for calls made

- Limit Countries an extension can call

What is Multi-Tenant

Traditional phone systems are designed to be set up 1 per location.

VoiceSaver® PBX is Multi-Tenant meaning many companies/locations can utilize the same platform to provider Phone System services to multiple locations as one. This allows for a more seamless use and most cost effective.

Allows a Service Provider to resell VoIP Phone Services without costly infrastructure.

Drag & Drop IVR

Powerful Drag & Drop IVR allows companies to automate information to callers and save valuable human resources.

Provide 24/7/365 Service to Customer
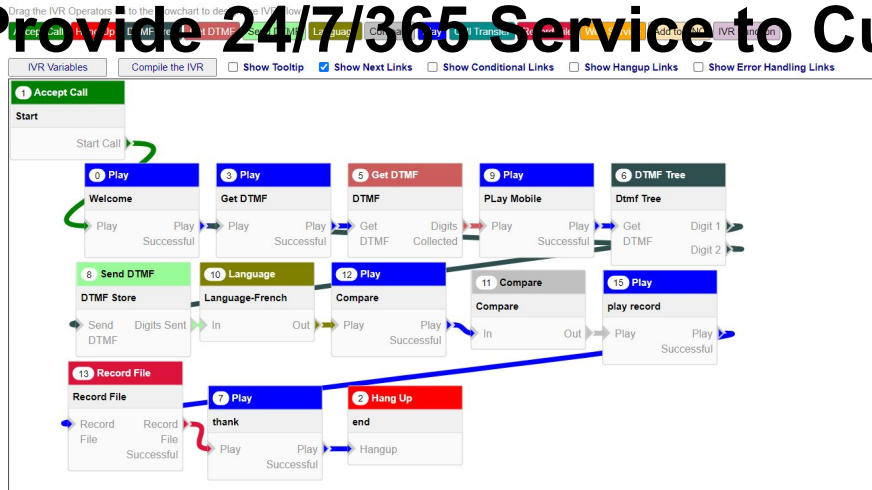
Who are we?

1. *Parwan Electronics Corporation (PEC Telecom) – Started in 1984 www.voicesaver.com*

2. *Staff comprised of engineers, programmers, DB & API experts*

3. *Headquartered in Aberdeen, New Jersey*

4. *Pioneer in developing & deploying telecom systems*

5. *10,000+ systems installed worldwide in over 65 countries*

6. *Experience with local, state, federal, and military government installations*

Why choose VoiceSaver PBX

37+ Years in development with thousands of deployments worldwide

- Secure
- Flexible
- Scalable
- Cost
- Growth
- Features
- Company

- Handle calls 365x24x7
- Designed to handle millions of calls per day
- Dynamic
- Never skip a beat

Some of our Clients

Chevrolet, USA

Cadillac, USA

Oracle Corporation, India

Coca Cola Corporation, India

Budweiswer, Czech Republic

Lipton Tea

Lincoln, USA

Mercury, USA

Acura, USA

AAA, Robinsville, USA

CAA, Canada

Sony Electronics

Motorola Corp.

Volvo Corp, Kuwait

Ramada Hotels, USA

Sheraton Hotels and Resorts, India

Dover United States Air Force Base

Baymont Hotels, USA

Boston Natural Gas, USA

San Diego Gas & Electic, USA

Eagle Telecom, USA

Facilicom International

New York, USA

United States Department of Labor

Long Island Lighting Co., New York,

SkyWeb Internet, New Jersey, USA

3Com, Guatemala

CBS RADIO

BPL

Goldman Sachs

Airtel

RELIANCE

MOTHER DAIRY

Our Business Philosophy

Key to our Success

- Listen to customers. Learn from them. They know the market better than you!

- Help every customer grow bigger – they become lifelong friends and business partners

- Every problem that affects our customers is our problem – even if it's not our fault. Help them in any way we can!

- If you don't have a solution for a customer – guide them to someone that does